



CENTER OF EFFORT

GUEST SAFETY PROTOCOLS

We look forward to hosting you at Center of Effort and ask for your understanding and compliance with our new safety guidelines. We want your experience to be relaxing, educational and fun. Please take a moment to read through these protocols before arrival for your appointment.

Center of Effort will be following guidelines set forth by the CDC, and our state government to prevent the spread of COVID-19. We have implemented enhanced health and safety measures to protect you, our other guests, and our team. You must follow all provided instructions while visiting Center of Effort. An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is a contagious disease that can lead to severe illness and death. According to the Center for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable. By booking your appointment and visiting Center of Effort, you voluntarily assume all risks related to exposure to COVID-19.

RESERVATIONS

- Reservations will be managed to allow for physical distancing between parties.
- Parties are not to exceed 6 guests at a time and tables will be spaced at least 6 feet apart.
- At the time of reservation, a COVID-19 screening assessment questionnaire will be emailed to all guests in the party. Tasting reservation will be confirmed once we have all questionnaires returned.
- Credit card information will be collected prior to arrival for contact-less payments.

GUESTS ARRIVAL

- You will be greeted outside by the flagpole at the time of your reservation.
- Always stay with your host, refrain from entering any buildings or moving about unaccompanied.

- Face coverings must be worn by guests upon arrival, during tours, when using the restroom and when exiting the property.
- Restrooms are accessible inside the hospitality building and are single occupancy.
- While at Center of Effort, all parties are asked to maintain minimum physical distance of 6 feet from any other party.
- We will start your experience once your entire group arrives. We will not be able to accommodate arrival more than 10 minutes early or 10 minutes late.

TASTING EXPERIENCE

- Face coverings can be removed only while tasting or seated at your table.
- To minimize physical contact, all wine flights will be pre-poured prior to guest seating.
- At the conclusion of your visit, please stay at your seat until your host has your wine purchases prepared. They will accompany you to your vehicle with your wines.

SAFETY, CLEANING AND SANITATION

Center of Effort has always followed the highest standards for cleanliness and safety, and we hope to exceed your expectations. We are working in accordance with the guidelines set forth by the CDC, California Department of Public Health Restaurants Guidance, and local health authorities as outlined below.

- All staff will be wearing personal face coverings.
- Hand sanitizer and hand washing stations will be available at multiple locations and accessible to guests.
- Tasting areas will be disinfected before and after each tasting appointment.
- Tables will be immediately cleared upon guest departure and all tableware will be washed in our commercial, high temperature glass washer and dishwasher.
- High contact surfaces will be disinfected frequently throughout the day.

For the safety of our staff and other guests, we request that you cancel your reservation if you or anyone in your group is not feeling well. A copy of our full Worksite Safety Plan is available by contacting Director of Hospitality

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